



HC117: Counseling on Emergency Preparedness and Recovery & HC118: Disaster Recovery Program Management

March 30 - April 3, 2020
New Bern, North Carolina

HC 117 Course Agenda	
Monday, March 30, 2020	
Task	Time
Welcome and Introduction	8:30am
Disaster Terminology and Statistics	8:40am-9:40am
Pre-Test	9:40am-10:00am
Break	10:00am-10:15am
Pre-Test Discussion	10:15am-10:35am
Partners in Disaster Recovery	10:35am-11:00am
Types of Disaster Assistance	11:00am-12:00pm
Lunch	12:00pm-1:00pm
History and Overview of Processes – FEMA, SBA, USDA	1:00 – 2:00 p.m.
HUD Disaster Perspectives	2:00 – 2:45 p.m.
Break	2:45pm-3:15pm
Toolkits and Utilization in Communities	3:00 p.m. – 4:00 p.m.
Tuesday, March 31, 2020	
NLIHC and other Non-Government Assistance	8:30am-10:00am
Break	10:00am-10:15am
HUD Counselor Roles in Recovery Efforts	10:15am-12:00pm
Lunch	12:00pm-1:15pm
Outreach Initiatives	1:15pm-3:00pm
Break	3:00pm-3:15pm
Post-test for HC 117	3:15pm-4:00pm

HC 118 Course Agenda	
Wednesday, April 1, 2020	
Disaster Program Management Overview, Pretest & Discussion	8:30am-10:00am
Break	10:00am-10:15am
Natural and Human Caused Disasters in the US & Activity	10:15am-12:00pm
Lunch	12:00pm-1:00pm
Outreach Planning & Activity	1:00pm-2:45pm
Break	2:45pm – 3:00 pm
Introduction to Disaster Program Design & Management	3:00pm-:4:00pm
Thursday, April 2, 2020	
Toolkit Reviews and Program Design	8:30am – 10:00am
Break	10:00am-10:15am
Toolkit Reviews and Program Design	10:15am-12:00pm
Lunch	12:00pm-1:15pm
Administering a Disaster Counseling Program – Costs and Benefits	1:15pm-3:00pm
Break	3:00pm-3:15pm
Mortgage Assistance During and After Disaster	3:15pm-4:00pm
Friday, April 3, 2020	
Developing an Emergency Plan for your Business	8:30am-10:00am
Break	10:00am-10:15am
Continuity of Operations Planning & Activity	10:15am-12:00pm
Lunch	12:00pm-1:00pm
Overview, Q &A	1:00 pm – 1:30pm
Post Test, Survey, Certificates	1:30pm – 2:30pm