

April 30 & May 1, 2018

McKimmon Center, Raleigh



Division of Aging and Adult Services





Welcome

Thank you for joining us for the Bringing it Home: Ending Homelessness in NC conference. We're bringing together state and national leaders to share best practices, discover successful strategies, build relationships through networking, and celebrate the positive impact we are making on ending homelessness in our state.

Day One: Monday, April 30

9:30 Welcome & Opening Program - Room 1A-B

Speakers:

- Satana Deberry, Executive Director, North Carolina Housing Coalition
- Secretary Mandy Cohen, MD, MPH, North Carolina Department of Health and Human Services
- Jessica Holmes, Chair, Wake County Board of Commissioners
- Denise Neunaber, Executive Director, North Carolina Coalition to End Homelessness

11:15-12:30 Intensive Trainings

Reducing Barriers and Creating Housing-Focused Shelters - Room 1C

Kay Moshier McDivitt, National Alliance to End Homelessness, Washington, DC

Emergency shelters play a key role in housing crisis response systems. This intensive training will provide an overview of the key elements shelters need to make the shift to low-barrier, housing-focused programs as they look to serve more households and reduce unsheltered homelessness in their communities.

Developing and Strengthening Rapid Rehousing Programs - Room 6

Ben Cattell Noll, National Alliance to End Homelessness, Washington, DC

Rapid rehousing is a vital component in any housing crisis response system. With rapid rehousing programs, communities help to make homelessness brief by quickly connecting individuals and families to financial assistance and services to stabilize in housing. This intensive training will review the core components of effective rapid rehousing programs and discuss how to address common challenges in implementation.

Putting the Pieces Together: Housing Crisis Response Systems - Room 7A-B

Emily Carmody, North Carolina Coalition to End Homelessness

Denise Neunaber, North Carolina Coalition to End Homelessness

Housing crisis response systems underwent many changes over the past several years. From coordinated entry to system performance measures, communities are moving towards operating as a system to make homelessness rare, brief, and one-time only for the people they serve. This intensive training will provide an overview of why the system is changing and what to expect on the horizon for your community.

Presenter bios and slides can be found at:

http://www.ncceh.org/2018-bringing-it-home-presentations/

12:30-1:30 Lunch - Room 2

Speaker:

• Dr. Matthew King, Director of Community Planning and Development, HUD Greensboro Field Office

1:45-5:00 Intensive Trainings Continued

5:00-6:00 Networking Reception - Room 2

Day Two: Tuesday, May 1

8:30-9:45 State and Federal Leadership Listening Session - Room 1A-B

Please join the NCCEH Board and membership as they host speed discussions with North Carolina leadership. Participants will share reflections on their community's efforts in ending homelessness and what is needed in our state to make homelessness rare, brief, and one-time only. Event tables will be hosted by leadership from State and Federal agencies and advocacy organizations.

10:00-11:15 Workshop Sessions

Landlord Development: Outreach Strategies for Recruiting and Retaining Landlords - Room 3

Jef Rawlings, Johnston-Lee-Harnett Community Action Agency Jenny Moffatt, Homeward Bound

Homeless service systems depend on strong partnerships with landlords. This session will explore how to engage and recruit local landlords to support efforts to end homelessness. Topics include risk mitigation funds, landlord events, and landlord retention.

Creating a Trauma-Sensitive Environment - Room 4

Deena Fulton, North Carolina Coalition Against Domestic Violence Jennifer Tisdale, The Salvation Army of Wake County

Many individuals and families who access shelter have experienced traumatic life events before entering programs. This session will review key strategies for shelters and housing programs to use to ensure they are providing trauma-informed services.

Fair Housing for Temporary Housing - Room 5

Kelly Clark, Fair Housing Project, Legal Aid of North Carolina

Shelters, bridge housing, and transitional housing programs must understand and comply with Fair Housing Law. This session will provide an overview of how fair housing policies impact program design and policy.

The Foundations: Ensuring Quality Data - Room 7A

Cecelia Peers, Cape Fear Council of Governments Nicole Purdy, North Carolina Coalition to End Homelessness Andrea Carey, North Carolina Coalition to End Homelessness

The first step in being able to use data as an agency and community is to ensure data entry is accurate. This session will review best practices for data entry and common mistakes that have a big impact.

Progressive Engagement as a Systems Approach - Room 7B

Kay Moshier McDivitt, National Alliance to End Homelessness, Washington, DC

Using progressive engagement can help communities target resources better and increase flow through homeless programs. This session will explore what progressive engagement is and how it can impact your homeless service system.

11:30-12:30 Champions for Change Panel - Room 1A-B

Eric Edwards, Champions for Change Lisa Brand, Champions for Change Ruebe Holmes, Champions for Change

Terry Allebaugh, North Carolina Caolition to End Homelessness, moderator

Formerly homeless panelists will share their stories of homelessness, how their lives were impacted, and how they are now involved as advocates in public dialogue and activities around homeless policy and practice.

12:30-1:30 Boxed Lunch - Room 2

You may eat anywhere in the building or courtyard.

1:45-3:00 Workshop Sessions Continued

The Knock at the Door - Room 3

Harry Miles, HUD Greensboro Field Office Kelice Chance, HUD Greensboro Field Office

Will your agency be ready when HUD knocks at your door? This workshop will provide recipients of HUD funds with an inside look at the four key risk factors in determining which recipients are selected for a HUD monitoring. Learn what HUD expects of a state recipient and how those expectations are passed down to state recipients. Hear from HUD staff on how to prepare for a HUD monitoring both in the areas of grants and financial management. Learn what to do if you have a HUD finding or concern.

Engage with your Public Housing Authority: Strategies for Partnerships - Room 4

David Nash, Asheville Housing Authority

Brian Alexander, North Carolina Coalition to End Homelessness

Access to affordable housing is crucial in ending homelessness. Local public housing authorities (PHA) can be a great resource for homeless service systems. Learn from PHA leadership and homeless agencies about how to engage and establish partnerships that increase access to affordable housing for households experiencing homelessness.

Data and Real World Impact - Room 5

Tia Sanders-Rice, North Carolina Coalition to End Homelessness Jasmin Volkel, North Carolina Coalition to End Homelessness DeniseNeunaber, North Carolina Coalition to End Homelessness Ben Bradley, North Carolina Coalition to End Homelessness

This session will explore how programs can use their data and reports to better understand program performance and evaluate their impact on homelessness.

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Having an Impact: Housing and Homelessness Policymaking - Room 7A

Samuel Gunter, North Carolina Housing Coalition Ehren Dohler, North Carolina Coalition to End Homelessness

What's on the horizon for federal and state policy? How do we make our voices heard in the process? This session will help participants understand the current policy landscape around housing and homelessness and how they can advocate to end homelessness.

Accessing Resources Beyond HUD- Room 7B

Emily Carmody, North Carolina Coalition to End Homelessness Brooks Ann McKinney, Mission Health System Jessa Johnson, North Carolina Department of Health and Human Services

There are many resources available to help people experiencing homelessness besides HUD programs. This session will explore how communities can access social security benefits through SOAR and housing and services through the Transitions to Community Living Initiative and other healthcare partnerships.

3:15-4:30 Workshop Sessions Continued

What's Ahead: ESG FY 2018-2019 RFA - Room 3

Kim Crawford, NC Department of Health and Human Services, Division of Aging and Adult Services Chris Battle, NC Department of Health and Human Services, Division of Aging and Adult Services ESG office staff will discuss highlights and common issues from the 2017 ESG application. The session will also review components and requirements for the 2018-2019 RFA process.

Reducing Shelter Demand by Scaling Up Prevention and Diversion - Room 4

Tiana Terry, Volunteers of America of the Carolinas

Nicole Bagley, Urban Ministries of Durham

This session will provide an overview of the benefits of prevention and diversion in an emergency response system. Through creative and inexpensive interventions, prevention and diversion programs allow systems to insure that they are prioritizing shelter for households with no other options.

Beyond Reporting: Translating Your Community's System Performance Measures - Room 5 Denise Neunaber, North Carolina Coalition to End Homelessness

Courtney Morton, Mecklenburg County

System Performance Measures allow communities to view their progress towards ending homelessness from a wider system level. Learn the basics of these measures, what they mean for funding, and how they can be used to drive program and system decisions.

Feeling the Crunch: The Affordable Housing Crisis and its Impact on Homeless and Housing Services - Room 7A

Samuel Gunter, North Carolina Housing Coalition Terry Allebaugh, North Carolina Coalition to End Homelessness

Housing affordability is a growing challenge for communities across the state and country. This session will focus on mapping the affordable housing crisis, its causes, and how responses impact the work of homeless service providers.

Moving On from Permanent Supportive Housing - Room 7B

Talaika Goss-Williams, Trillium Health Resources Tim West, City of Winston-Salem Romonda Gaston, Housing Authority of Winston-Salem

Move-on policies in permanent supportive housing (PSH) programs allow for households to transition into more independent housing and create room to serve more vulnerable households. This session will explore how PSH programs can design and implement move-on policies.

Thank you

On behalf of the North Carolina Department of Health and Human Services, the Division of Aging and Adult Services, the HUD Emergency Solutions Grant Program, the North Carolina Housing Coalition, the North Carolina Coalition to End Homelessness, and everyone who contributed to making these last few days together a success, thank you for attending this year's state conference on homelessness. State staff and agency partners worked to get as much information about promising practices to you as possible in hopes that you return to your programs with valuable information to serve those experiencing homelessness. The goal of ending homelessness in our state is truly a group effort, and we look forward to our continued collaboration as we work to make homelessness rare, brief, and one-time only in North Carolina.

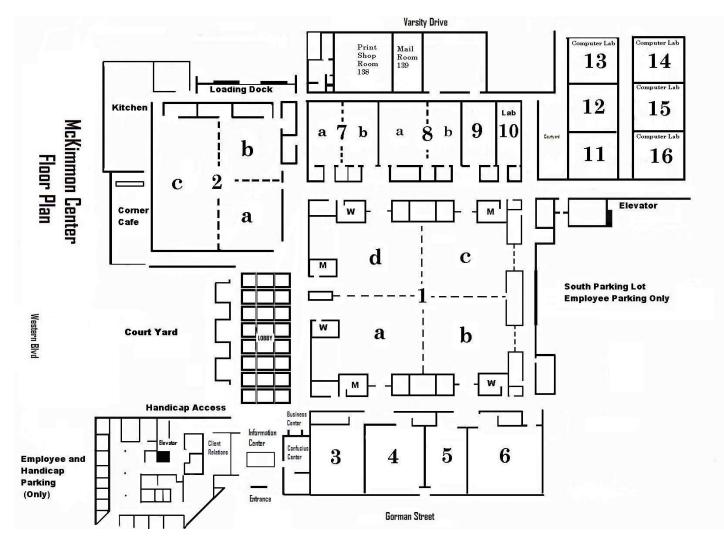
We hope to see you again next year!

<u>Notes</u>

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McKimmon Center Floor Plan





The Department of Health and Human Services manages the delivery of health- and human-related services for all North Carolinians, especially our most vulnerable citizens – children, elderly, disabled and low-income families. The Department works closely with health care professionals, community leaders and advocacy groups; local, state and federal entities; and many other stakeholders to make this happen. www.ncdhhs.gov



The mission of the North Carolina Coalition to End Homelessness is to end homelessness by creating alliances, encouraging public dialogue, securing resources and advocating for systemic change. NCCEH works with communities to address root causes of homelessness by developing and implementing data-driven strategies that are focused on permanent housing and appropriate services. www.ncceh.org



The mission of the North Carolina Housing Coalition is to lead a movement to ensure that every North Carolinian has a home in which to live with dignity and opportunity. www.nchousing.org